

emotion of sauna.



Stativ Terra Vita II



GB Assembly instruction



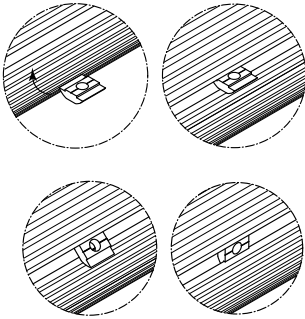
Druck Nr. 29524126en / -45.10

Radiator mounting on the stand

Insert the supplied nuts into the closest to the edge groove on the bottom side of the radiator (bottom side is where the mains cable connection is). For details please observe the pic. 1

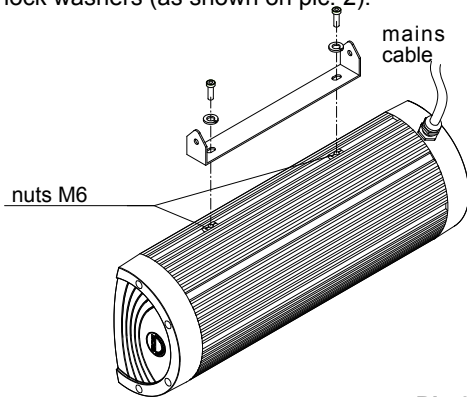
The nuts have oval-shaped rear surface and may be, if necessary, removed from the groove. For this use a sharp object like a screwdriver and proceed in the reverse order to pic. 1.

The nuts have attached springs aimed to facilitate the positioning and securing in the groove. In order to improve the functionality of these springs by every new installation they should be bent slightly away from the nut.



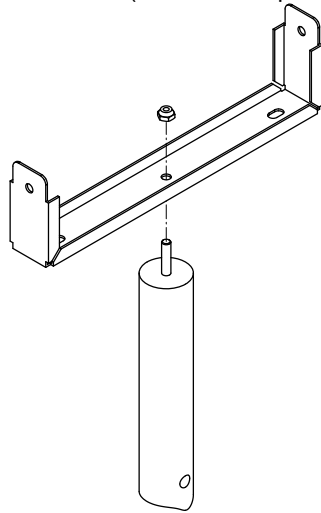
Pic.1

Now take the mounting bracket half (the smaller one with triangle ends) and place it along the bottom side of the radiator. Line up the nuts in the groove with the corresponding holes in the bracket. Screw the bracket to the nuts using 2 cylindrical bolts M 6x10 and lock washers (as shown on pic. 2).



Pic.2

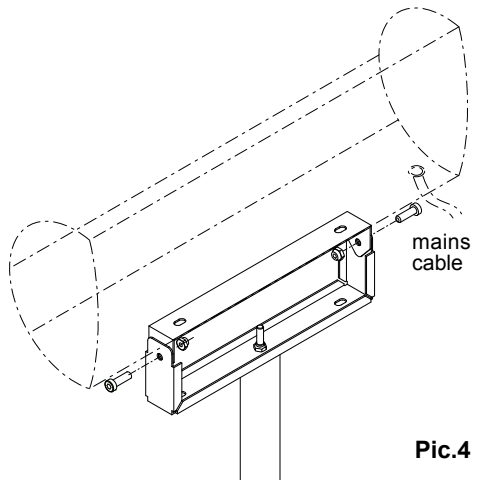
Now attach the other mounting bracket half through the central hole to the stand (threaded pin on the upper side). Use the supplied hexagonal M6 nut (as shown on pic. 3).



Pic.3

Now take the radiator with the attached mounting bracket and position it over the stand so that the triangle bracket ends slide between the corresponding ends of the bracket mounted on the stand.

Move the radiator slightly to line up the side holes in both brackets and connect them (from outside to inside) with the two supplied cylindrical bolts M 6x16 and hexagonal M6 nuts. Refer to pic. 4 for details. Before tightening the nuts you can adjust the angle of the radiator to point it to the preferred direction



Pic.4

Please keep this address in a safe place together with the installation guide.

To help us answer your questions quickly and competently, please provide data printed on the ID plate, to include system type, article no. and serial no., in all inquiries.

Service Address:

EOS-WERKE GÜNTHER GmbH
Adolf-Weiß-Straße 43
35759 Driedorf-Mademühlen, Germany
Fon: +49 (0)2775 82-0
Fax: +49 (0)2775 82-431
servicecenter@eos-werke.de
www.eos-werke.de

Guarantee

The guarantee is taken over according to the legal regulations at present.

Manufacturer's warranty

- The period of warranty starts from the date of purchase and lasts up to 2 years for commercial use and 3 years for private use.

- Always include the completed warranty certificate when returning equipment.

- The warranty expires for appliances which have been modified without manufacturer's explicit agreement.

- Damages caused by incorrect operation or handling through non-authorized persons are not covered under the terms of warranty.

- In the event of a claim, please indicate the serial number as well as the article code number and type name with expressive description of the fault.

- This warranty covers damaged parts but no defects due to wear and tear.

In case of complaint please return the equipment in its original packaging or other suitable packaging (caution: danger of transport damage) to our service department.

Always include the completed warranty certificate when returning equipment.

Possible shipping costs arising from the transport to and from point of repair cannot be borne by us.

Outside of Germany please contact your specialist dealer in case of warranty claims. Direct warranty processing with our service department is in this case not possible.

Equipment start-up date:

Stamp and signature of the authorized electrician:

Handling procedures for return shipments (RMA) - Details for all returns !

Dear customer

we hope that you will rejoice in the ordered articles. Just in case that you are not entirely contented as an exception, please follow the procedures specified below. This enabling us to ensure a quick and smooth handling of the return shipment.

Please absolutely respect for all returns!

- Please add the available **RMA-voucher** always **completely filled out** together with an **invoice copy** to the return shipment! Do not stick it on the goods or on the packaging. **We do not accept the return shipment without these papers.**
- Not prepaid parcels **will be refused** and returned to Sender! Please always ask for the **RMA-No.** for the cheapest return.
- **Please pay attention that** the goods have to be sent back **without visible marks of use** in the **original scope of delivery and in original packing.**
- We recommend to use an **additional solid and break-proof covering box** which should be padded out with styrofoam, paper or similar. Transport damages as a result of faulty packing are for the sender's account.

Form of complaint:

1) Transport damage

- Please check the content of your parcel immediately and advise the forwarding company of a claim (parcel service/ freight forwarder)
- Do not use damaged goods!
- Ask the forwarder **for a written acknowledgement of the damages.**
- **Report the claim promptly by phone to your dealer.** He will discuss with you how to act in this case.
- If the transport box has been damaged, please use an additional covering box. Do not forget to add the **acknowledgement of the damage of the forwarding company !**

2) Faulty goods

- The implied warranty period is 2 years. Please contact your dealer in case of **faulty or wrong articles or missing accessories.** He will discuss with you the individual case and try for immediate and customer-friendly solution.
- For **economic returns** within Germany you will get an **RMA-number from the manufacturer.**
- All returns have to be in the **original packing of the goods with corresponding accessories.** Please repack the goods to avoid damages. In case of wrong delivery, please do not use this article !

3) Problems of installation and functioning

- Please **read the manual carefully first of all** and pay attention to the indicated assembly or installing instructions.
- **Your dealer should be the first contact person** because he knows his products best and also knows possible problems.
- **In case of function problems with an article,** please check at first whether there is an obvious material defect. The quality system in our factory reduces malfunctions of new appliances to almost zero.